

United Way Meals on Wheels Fact Sheet

5 November 2019

Serving Homebound Seniors and Disabled Individuals in Jefferson County

- **231,465 meals** were served in FY 2018-2019
(an increase of 35,162 meals compared to previous year)
- **1,141 homebound seniors** received hot meals and safety checks five days a week in FY 2018-2019
(an increase of 316 clients compared to previous year)
- **672 new clients** were moved from the waiting list to active status in FY 2018-2019
(an increase of 259 new clients compared to previous year)
- **841 volunteers** were engaged in meal delivery in FY 2018-2019
(an increase of 187 volunteers compared to previous year)
- **Implemented twice-a-month volunteers training sessions** in FY 2018-2019 to steadily and efficiently on-board new volunteers and process background checks
- **Added another full-time case manager** in FY 2018-2019 in response to the growing number of clients served
- **25 to 30 new requests for service per week** are received by Meals on Wheels (or about 100 calls per month on average)
- **Volunteers cut our cost of delivering meals almost in half** – \$3.35 per meal compared to \$6.00+ if delivered by staff

